

Patients' Rights and Responsibilities



Our Patients have the right to receive information about the organization, its services, its practitioners and providers and patient rights and responsibilities.

Our Patients deserve to be treated with respect and recognition of their dignity and their right to privacy.

Our Patients have the right to participate with practitioners in making decisions about their healthcare.

Our Patients have the right to a candid discussion of appropriate or medically necessary treatment options for their conditions, regardless of cost or benefit coverage.

Our Patients have the right to voice complaints or appeals about the organization or the care it provides.

Our Patients have the right to make recommendations regarding the organization's patient rights and responsibilities policy.

Our Patients have a responsibility to supply information (to the extent possible) that the organization and its practitioners and providers need in order to provide care.

Our Patients have a responsibility to follow plans and instructions for care that they have agreed to with their practitioners.

Our Patients have a responsibility to understand their health problems and participate in developing mutually agreed upon treatment goals, to the degree possible.